

Safety First - the secureness of our guests is close to our heart



Our elaborated hygiene concept is based on current recommendations of the Robert Koch Institute as well as on official directives. The concept is constantly reviewed, updated, and further developed. We want you to enjoy a carefree vacation with us and to feel safe all around.

For all our cruises on the river with departure after **01.01.2023 we cancel our 2G (vaccinated/recovered) policy.**

In certain sailing areas, supplementary proof and documents are sometimes required. Before entering the country, we kindly ask you to inquire about the current regulations of your starting destination (also regarding the return journey) as well as other destinations of your booked trip with your respective consulate.

Well protected

There is no obligation to wear mouth and nose protection on board our river cruise ships. Nevertheless, we ask you to travel with a sufficient number of medical masks and FFP2 masks as a precaution, as in some regions, for example in public transport and excursion buses as well as other areas, it may be mandatory to wear them. The crew on board our ships is trained regarding current infection control measures.

Hygiene and disinfection

Preventing the spread of infections is a top priority and so is hygiene on our ships. Public areas, the cabins, and surfaces that are regularly touched (door handles, handrails, elevator buttons, etc.) are always cleaned and disinfected. On board, additional disinfectant dispensers are also installed at all important points.

Embarkation

When boarding the ship, hands must always be disinfected (also after shore leave). During the safety briefing, passengers are informed about the currently applicable measures on board by the trained crew.

Land tours

Crew and passengers going ashore and then back on board must inform Gangway Security or Reception and disinfect their hands at the entrance. All participants of a booked excursion will be informed before the start of the requirement to wear a medical mask, including while traveling in buses.

Restaurant, bar, and sun deck

Here, all surfaces are cleaned and disinfected after use. At the breakfast buffet, passengers serve themselves with disposable gloves. For lunch and dinner, the previously selected menu is served to the guests by the crew, considering the hygiene measures.

Wellness, fitness and relaxation

Depending on the ship, sauna, whirlpool, relaxation loungers, fitness equipment, indoor or outdoor pool are available to passengers by prior arrangement.